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TRANSMITTAL: 96 INF-10

TO: Commissioners of  
 Social Services

DIVISION: Services and  
 Community  
 Development

DATE: February 27, 1996

SUBJECT: Protective Services for Adults (PSA): Adult Abuse  
 Training Manuals

SUGGESTED

DISTRIBUTION: Director of Services  
 Protective Services for Adults Staff  
 Agency Attorneys  
 Staff Development Coordinators

CONTACT PERSON: Any questions concerning this release should be  
 directed to your district's Adult Services Program  
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ATTACHMENTS: None

FILING REFERENCES

Previous ADMs/INFs	Releases Cancelled	Dept. Regs.	Soc. Serv. Law & Other Legal Ref.	Manual Ref.	Misc. Ref.
		457	Article 9-B		

The purpose of this release is to inform you about two training manuals on the subject of adult abuse which will be distributed to local social services districts and certain health care providers. Both manuals were developed by the Brookdale Center on Aging of Hunter College under the direction of the Department.

The first manual entitled "Adult Abuse: Hospital Trainers' Manual", includes materials for a three and one half hour training session for hospital social work and medical staff regarding the identification of, and intervention in situations involving the abuse, neglect and exploitation of impaired adults. The topics in this manual include: definitions and indicators of abuse; patient decision making; interviewing the patient and the caregiver; and the role of Protective Services for Adults (PSA) in responding to cases of suspected abuse, neglect and exploitation of impaired adults. A copy of this manual will be sent to the Director of Social Work of all hospitals in New York State and to the Director of Services of each social services district by mid-March 1996.

The second training manual is entitled "Adult Abuse: Home Care Trainers' Manual". This manual contains basically the same information as the "Hospital Trainers' Manual", but focuses on the specific needs and responsibilities of home care agencies and their staffs. This manual will be sent to all home care agencies and the Director of Services of each social services district in the Spring of 1996.

The purpose of these manuals is:

- ° to increase the awareness of hospital and home care staff about the problem of adult abuse;
- ° to improve the ability of hospital and home care staff to detect adult abuse and effectively intervene in these situations; and
- ° to enable hospital and home care staff to access and work cooperatively with other providers and agencies, including the PSA programs of districts, when warranted.

Although the information contained in these manuals is intended to meet the needs of hospital and home care agency staff, much of the content also is applicable for PSA staff and should be utilized to improve their knowledge and ability to intervene in adult abuse cases. To maximize the potential benefits of these training manuals in terms of strengthening inter-agency relationships, it is recommended that local PSA staff participate in adult abuse training sessions conducted by hospitals and home care agencies.

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Rose M. Pandozy  
Deputy Commissioner  
Services and Community Development